



**Huron Valley Ambulance**

*A nonprofit community service.*

**Topic:** Consolidated Municipal Services  
**Subject:** Ambulance Service  
**Example:** **Huron Valley Ambulance — HVA**



Municipal governments are under pressure to consolidate services. There are many examples of consolidation in our communities—so many, in fact, that they are often taken for granted. One example, which has existed for 30 years, is Huron Valley Ambulance.

HVA is a nonprofit, community-owned organization which is governed by a volunteer board of trustees. Founded by five hospitals in 1981, HVA has grown to provide paramedic ambulance service to over one million Michigan residents in eight counties across southeast and south central Michigan, serving 121 local municipalities.

HVA achieves economies-of-scale through:

1200 State Circle  
Ann Arbor, Michigan  
48108  
(734) 477-6261

- Fluid deployment of ambulances across municipal boundaries
- Maximum utilization: We assign more ambulances to emergencies during peak 9-1-1 periods while transporting non-emergency patients during slower periods. 90% of our ambulances are ALS, so they can handle both types of calls
- We are a leader in the development of best practices as Michigan’s largest ambulance operation
- Group purchasing of vehicles, life support equipment and supplies save dollars
- Our secondary PSAP provides medical self help instructions to 9-1-1 callers—relieving that burden on municipal dispatching centers
- We spread our overhead (dispatching, billing, training, administration) over a large call base—138,000 calls last year alone

Quick Facts:

Started: 1981 by 5 hospitals  
Community owned: 1985  
Nationally accredited: 1993  
Ambulances operated: 114  
Employees: 656  
Paramedics: 397  
Annual budget: \$46.8 million  
Municipalities served: 121  
Counties served: 8  
9-1-1 lives covered: 1,025,181  
Calls (in 2010): 138,921  
Transports (in 2010): 108,110

No tax support: Some individual municipalities provide paramedic ambulance service directly. They require tax subsidies in addition to the ambulance fees they receive. HVA is a public-private partnership which breaks even without municipal subsidy.

High quality and consistency: We provide consistent, high quality, compassionate care. We are a leader in EMS research and evidence-based protocol development. We became the first ambulance service in southeast Michigan to be nationally accredited in 1993 (now there are 28 accredited services in Michigan). We began diagnosing heart attacks in the field eleven years ago in all of our municipalities (some ALS services still do not do this today). We have a committee of our Board of Trustees devoted to improving Quality.

For additional information, visit us on the web:

[www.hva.org/government](http://www.hva.org/government)

Huron Valley Ambulance is a consolidated municipal success story; a public-private partnership thanks to the support we receive from each of our 121 municipalities, 22 hospitals, our 656 staff members, our partners, and the volunteer members of our board of trustees and oversight committees.

*As you identify examples of consolidated and collaborative services that you provide across municipal boundaries, we encourage you to use HVA as one of your examples. We are a service that you share with 120 other municipalities in Michigan.*

For more information about our organization and the services we provide, please contact us at 734-477-6261. We would be delighted to meet with you or to make a presentation at your council or board. Thank you.



**Municipalities served by HVA and our affiliated ambulance services:**

**Huron Valley Ambulance—Jackson Community Ambulance—Lenawee Community Ambulance  
Monroe Community Ambulance—Albion Community Ambulance—Alliance Mobile Health**

A public/private multi-jurisdictional partnership delivering Emergency Medical Services.

Washtenaw County  
Ann Arbor, City of  
Ann Arbor Township  
Augusta Township  
Barton Hills Village  
Bridgewater Township  
Chelsea, City of  
Dexter Township  
Dexter Village  
Freedom Township  
Lima Township  
Lodi Township  
Lyndon Township  
Manchester Township  
Manchester Village  
Milan, City of  
Northfield Township  
Pittsfield Township  
Salem Township  
Saline, City of  
Saline Township  
Scio Township  
Sharon Township  
Superior Township  
Sylvan Township  
Webster Township  
York Township  
Ypsilanti, City of  
Ypsilanti Township

Calhoun County  
Albion, City of  
Albion Township  
Clarence Township  
Homer Township  
Homer Village  
Sheridan Township

Jackson County  
Blackman Township  
Brooklyn Village  
Columbia Township  
Concord Township

Concord Village  
Grass Lake Township  
Grass Lake Village  
Hanover Township  
Hanover Village  
Henrietta Township  
Jackson, City of  
Leoni Township  
Liberty Township  
Napoleon Township  
Norvel township  
Parma Township  
Parma Village  
Pulaski Township  
Rives Township  
Sandstone Township  
Spring Arbor Township  
Springport Township  
Springport Village  
Summit Township  
Tompkins Township  
Waterloo Township

Lenawee County  
Adrian, City of  
Britton Village  
Cambridge Township  
Clinton Township  
Clinton Village  
Franklin Township  
Macon Township  
Onsted Village  
Raisin Township  
Ridgeway Township  
Rome Township  
Tecumseh, City of  
Tecumseh Township

Livingston County  
Green Oak Township

Monroe County  
Ash Township

Bedford Township  
Berlin Township  
Carleton Village  
Dundee Township  
Dundee Village  
Estral Beach Village  
Exeter Township  
Frenchtown Township  
Ida Township  
LaSalle Township  
London Township  
Luna Pier, City of  
Maybee Village  
Milan, City of  
Milan Township  
Monroe, City of  
Monroe Township  
Petersburg, City of  
Raisinville Township  
South Rockwood Village  
Summerfield Township  
Whiteford Township

Oakland County  
Berkley, City of  
Beverly Hills Village  
Clawson, City of  
Huntington Woods, City of  
Lyon Township  
Milford Township  
Milford Village  
Oak Park, City of  
South Lyon, City of  
Troy, City of  
Wixom, City of

Wayne County  
Belleville, City of  
Plymouth, City of  
Plymouth Township  
Sumpter Township  
Van Buren Township



**Huron Valley Ambulance**

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**Community Owned—Nonprofit—Nationally accredited**